

For more information about the Housing Safety Authority or how to report a substandard property on the public register visit:

housingsafetyauthority.sa.gov.au
or scan the QR codes below.



Housing Safety Authority



Visit our website



Report an unsafe
living condition



View the Substandard
Property Register



Government of South Australia
Housing Safety Authority



The Housing Safety Authority (HSA) is a regulatory body that ensures residential properties in South Australia meet the minimum housing standards.

Substandard examples



Excessive cracking and movement to internal wall



Exposed wiring



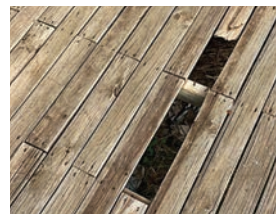
External downpipe incorrectly installed



Collapsing fence



Uneven driveway paving, tripping hazard



Missing decking

Minimum housing standards are standards that must be met for residential premises to be considered safe and suitable for human habitation.

These include:

- fixtures, fittings or other facilities provided must not present a health or safety hazard
- reasonably free from mould
- adequate toilet, bathroom, kitchen and laundry facilities

The HSA does not investigate the following matters:

- defects already repaired
- assistance with breaking lease
- compensation
- applications for rent reduction
- maintenance concerns
- tenancy disputes

Any member of the public can report a substandard property. This report can be done online.

Before reporting a substandard property, you must report the issues to the landlord or property agent and allow reasonable time and access for repairs.

Landlords must take reasonable steps to ensure their residential premises are, and remain, safe and suitable for human habitation. Landlords must not charge more than the maximum rent control amount.

Tenants must take reasonable steps to comply with any action taken by the landlord to ensure that the premises are safe and suitable for human habitation.

The substandard property register is a public register to alert potential occupants and buyers that the residential premises does not meet minimum housing standards.